



## Request for a Regular Payments List

Please return the completed document to:

**RAMS, Locked Bag 5001 Concord West NSW 2138** or email to **channelsupportservices@ramsservices.com.au** or fax to **1300 656 728**.

For further information, you can phone **13 RAMS that's 13 7267**.

My Old Financial Institution

I/We consent to RAMS obtaining a Regular Payments List from my Old Financial Institution (as outlined above) showing regular payments to and from my/our account(s) held with the Old Financial Institution described in the Schedule.

I/We consent to my/our Old Financial Institution compiling a Regular Payments List for the account(s) described in the Schedule, and disclosing the list to RAMS.

I/We understand and acknowledge that:

- The Regular Payments List contains my/our personal information;
- I am/we are authorised to operate the accounts described in the Schedule;
- The accounts listed are personal accounts held in my/our name(s).
- This completed Request for a Regular Payments List form will be sent to my/our Old Financial Institution

To our customer:

- You need to be aware of your continued responsibility for ensuring your direct debits and credits are fulfilled correctly. While RAMS is assisting you with the account switching service by passing on your requests to other financial institutions and users of Direct Entry services, RAMS does not take responsibility for the accuracy, or completion of your requested account switching changes, for example it may not include all regular or one off payments;
- Please note some cancelled arrangements may appear on the list;
- The switching service applies only to direct debit arrangements, direct credit arrangements and not to periodical payments, BPAY payments, online 'Pay Anyone' payments, scheme debit card and scheme credit card arrangements;
- You are responsible for switching your own online 'Pay Anyone' payments and can do so by re-entering your 'Pay Anyone' payments into your new online RAMS account; and
- You are responsible for switching any scheme debit card or credit card arrangements by advising your provider or merchant of your new debit card or credit card number.

RAMS BSB No.

RAMS Account No.

### Schedule (details of accounts held with my old financial institution)

BSB	Account number	Account name

## PRIVACY STATEMENT AND CONSENT REQUEST

### Privacy Statement

All personal information and credit-related information we collect about you is collected, used and disclosed by us in accordance with our Privacy Statement which is available at [www.rams.com.au/privacy/privacy-statement](http://www.rams.com.au/privacy/privacy-statement) or by calling us on **13 7267**. Our Privacy Statement also provides information about how you can access and correct your personal information, and make a complaint. You do not have to provide us with any personal information or credit information but, if you don't, we may not be able to process your application or request.

### Marketing Communications

We will (and our RAMS franchisees may) use your personal information to send you offers for products and services we believe may be of interest and value to you (including by email, SMS or other means) unless you have previously told us that you do not want to receive marketing offers from us. The products and services offered may be provided by us or one of our third-party partners. If you do not want to receive direct marketing offers from us, you can call us on **13 7267**, let us know using the contact details in our [Privacy Statement](#) or follow the opt-out instructions in the message. If you do not want to receive direct marketing offers from a RAMS franchisee, you should contact them directly or follow the opt-out instructions in their message.

Customer's full name/s (please print)

Customer's signature/s (if joint account all signatures may be required)

Date

Contact Telephone Number

Customer's full name/s (please print)

Customer's signature/s (if joint account all signatures may be required)

Date

Contact Email