


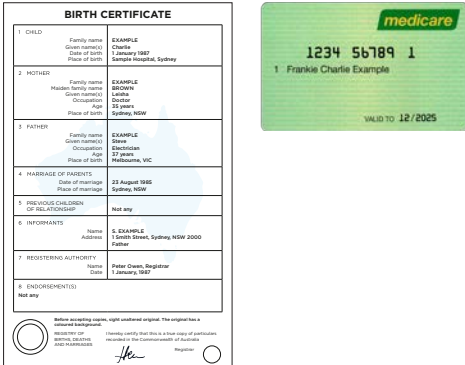
Your guide to completing your Individual profile.



This guide aims to help you verify and update your Individual details, as we've noticed we have missing or incomplete information in our system. By providing this information, you'll better protect the account and help reduce the risk of identity theft.

Step 1

Complete the required forms listed below and obtain certified copies of identification. The forms can be found by going to the RAMS website: www.rams.com.au/kyc.

Tick	Documents required	Who needs to complete and sign them?
<input type="checkbox"/>	Customer Verification Form – Individual	The Individual
<input type="checkbox"/>	Certified ID documents	<p>The Individual as nominated on the Customer verification form and the Individual who signed the form.</p> <p>For certification instructions, go to www.rams.com.au/kyc then go to the FAQ section – ‘How do I certify my identity?’</p> <p>Refer below for an example of certified ID documents (please ensure the images are clear and easy to read):</p> <ul style="list-style-type: none"> ONE Primary Photographic Identification Document, for example: <div data-bbox="491 1030 1471 1232">  <p>I, Sam Sample, as a Medical Practitioner, certify that this Driver Licence, is a true copy of the original.</p> <p><i>Sam</i></p> <p>1 December 2022</p> </div> <p>Driver Licence certified and signed by Medical Practitioner.</p> OR <ul style="list-style-type: none"> ONE Primary Non-Photographic Identification Document and ONE Secondary Identification Document, for example: <div data-bbox="491 1411 1471 1803">  <p>I, Sam Sample, as a Medical Practitioner, certify that this Australian Birth Certificate and Medicare card, is a true copy of the original.</p> <p><i>Sam</i></p> <p>1 December 2022</p> </div> <p>Birth Certificate and Medicare card certified and signed by Medical Practitioner.</p>

Step 2

Send your completed and certified forms by email to serviceexcellence-idv@rams.com.au

If you have any queries, please email our Know Your Customer Specialists at serviceexcellence-idv@rams.com.au

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Form definitions

RAMS Customer Identification Number.

Your RAMS Customer Identification Number can be found on your statement in myRAMS.

Nature of Business Activities (ANZSIC).

Australia and New Zealand Standard Industry Code (ANZSIC). Please provide us with the industry of your Business e.g: Real Estate Agent, Milk and Cream Manufacturer and we can find this information for you.

Australian Financial Services (AFS) licence.

- If you carry on a business of providing financial services, you must hold an AFS licence (unless you are exempt or are authorised to provide those services as a representative of another person who holds an AFS licence).
- AFS licence is a 5–9 digit number.

Address.

Please use a street address, not a PO Box.

Purpose of Business Relationship.

This refers to your reasons for engaging with us to obtain products and services. Customers may have multiple reasons. Please choose all applicable options.

Source of Funds.

This refers to the origin of the funds that are the subject of the business relationship between you and us. Many customers have multiple sources of funds. Please choose all applicable options.

Source of Wealth.

This refers to the origin of your total net assets/total net worth. Many customers will have multiple sources of wealth. Please choose all applicable options.

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